

# Planning security

**hhs**  
Baumer Group

Maintenance contracts that ensure  
fairness and reliability



Let's stick together

[baumerhhs.com](http://baumerhhs.com)

# Maintenance contracts for more effective production planning!

## Adapted to your specific needs.

Make neglected maintenance a thing of the past – have Baumer hhs manage your gluing and quality assurance systems. Our specialists will keep your systems in top condition, in line with your requirements. Reliable service on fair terms.

### Maintenance contracts

Baumer hhs maintenance contracts help you to closely monitor costs and quality. With systems serviced by the manufacturer, you can maximise machine availability, reduce the cost of production interruptions and deliver premium quality to your customers. You decide which level of service is right for your business.

### go maintenance contract

Entry-level service for scheduled maintenance. Our Service department coordinates upcoming maintenance work with you, and you pay only for the necessary spare parts and parts subject to wear and tear. It couldn't be any easier.

### evo maintenance contract

You can enjoy even more benefits with technical telephone support and special pricing on spare parts and parts subject to wear and tear – and that means added advantages for you.

### pro maintenance contract

With a pro maintenance contract, you'll no longer have to wonder if troubling surprises lay ahead. Fixed costs for all parts and services mean better production planning for your company, while delivering the competitive advantage you need for market success. A partnership you can count on.

### Baumer hhs Service

Benefit from the extensive experience of our Service team and local technicians. We support your business – with technical expertise tailored to your specific applications. And our preventive maintenance services help to safeguard your lead over competitors.

Maintenance contract	go	evo	pro
<b>Maintenance</b> Basic system maintenance	✓	✓	✓
<b>Telephone reminder</b>	✓	✓	✓
<b>Transparent costs</b> Fixed price for labour and travel	✓	✓	✓
<b>Maintenance</b> Basic maintenance plus preventive servicing		✓	✓
<b>Telephone support</b> Application-specific technical support		✓	✓
<b>Spare parts</b> 10% rebate on all spare parts and parts subject to wear and tear		✓	
<b>Service calls</b> Labour and travel costs included			✓
<b>Spare parts</b> All spare parts included			✓
<b>Software updates</b> Necessary updates included			✓
<b>Express delivery</b> Express delivery of spare parts to production location			✓
<b>Optional</b>			
<b>Remote service</b> For systems with a VPN connection	✓	✓	✓
<b>Telephone support</b> Application-specific technical support	✓	*	*
<b>Express delivery</b> Express delivery of spare parts to production location	✓	✓	*

\* Service already included in the contract